



Lean Enterprise Certificate – Gemba Series

Continuous improvement is the key to reducing costs and improving workplace performance. During this newly enhanced series of classes, learn from personal exposure and shared experiences at multiple area companies that are several years into their lean journey.

**Special pricing exclusively for
Lean Six Sigma Workforce Advancement Consortium employers**

The **Lean Enterprise Certificate - Gemba Series** provides six days of mentor-guided training bundled into one convenient series. The 36-hour program explores lean and continuous improvement approaches that are changing organizations by reducing waste, improving service levels, optimizing processes and delivering performance improvement.

\$995 per person

Discounted for WAT Grant Consortium employers & their employees

Register for the series at
www.fvtc.edu/WATRegister_LSS

Each session focuses on tools and techniques that apply to any work process and integrate specific case studies and workplace examples. Implementation of a workplace improvement and project report puts the tools into practice and documents results.

Learn About:

- Eight common forms of waste
- Impact of waste on productivity
- Continuous improvement basics
- Process complexity and variation
- Value stream mapping
- Facilitating productive meetings
- Factors impacting improvement success
- Developing and implementing work standards
- Defining metrics and measuring success
- Best practices to sustain improvements
- Problem solving tools
- Selecting and scoping a project
- Sharing project outcomes

Session Details:

Dates: Mondays, January 20, 27, February 3, 10, 17 and March 9, 2020
Time: 8:30 a.m. – 3:00 p.m.
Location: D.J. Bordini Center, Appleton
Some sessions may be held at off-site locations

Materials and lunch are included

Course Summary:

Session 1 – Learning to See

- Develop an understanding of the continuous improvement culture which focuses on waste identification and elimination through employee engagement and involvement
- Evaluate organizational value streams and strategy deployment principles as a foundation for project selection model
- Review voice of customer concepts to better understand the value proposition

Session 2 – Understanding Current State

- Develop comprehensive problem statements that drive measurable improvements
- Apply the continuous improvement tool set including process mapping, data collection, check sheets and run charts to develop a true understanding of the current state
- Introduce the A3 storyboard for documenting continuous improvement project progress

Session 3 – Creating Flow / Building a Better Mousetrap

- Explore ideal and future state through gap and root cause analysis
- Review prioritization strategies to assure engagement
- Develop comprehensive action plans and/or experimentation models to create a commitment to cadence

Session 4 – Sustainment through Visual Management

- Explore the Visual Workplace Pyramid outlining visual order, visual standards, visual metrics, visual Controls, visual guarantees
- Review the essential elements of standard work and leader standard work
- Understand the value of celebration and its impact on employee engagement

Session 5 – Everybody, Everyday: Daily Continuous Improvement

- Develop facilitation skills to support team building and alignment
- Review assessment strategies to assure personal growth and development as a facilitator or team leader
- Explore the ever-changing concepts of business complexity and its workforce impact
- Explore strategy deployment as a model for project prioritization and organizational alignment

Session 6 – Project Reports / Commitment to Sustain

- Present and assess final workplace projects which have been scoped and implemented during course duration
- Explore next steps for individual and organizational growth and development
- Develop a support network for leader/learner engagement
- Understand availability of other resources

For more information on the Lean Enterprise Certificate, contact:

Cindy Wetzel, Lean Performance Center
wetzelc@fvtc.edu | (920) 237-6405